

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	53	((("gap analysis") same (company or organization or benchmark\$4)) and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 16:42
S2	6	((("gap analysis") same (company or organization)) and ((benchmark\$4) near5 (process)) and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 16:51
S3	44	((("gap analysis") same (company or organization)) and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 16:53
S4	22	S3 and ((customer or client or consumer or user) near6 (experience or satisfaction or happiness))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 16:53
S5	26	("20010025247" "4979122" "4990893" "5001630" "5216623" "5237507" "5278751" "5347466" "5500795" "5537542" "5655086" "5684964" "5717609" "5745114" "5758331" "5794212" "5903453" "6023572" "6088688" "6122603" "6178362" "6269624").PN. OR ("2004/0064328" "6701298" "6968312"). URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2008/05/12 17:18

S6	79	"gap analysis" and ((customer or client or consumer or user) near6 (experience or satisfaction or happiness)) and "705". clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 18:10
S7	12	"gap analysis" and "customer experience" and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 18:56
S8	14	"gap analysis" and scorecard and "705". clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:18
S9	26	(benchmark\$5 same scorecard) and "705". clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:27
S10	5766	((company or organization or enterprise) same (benchmark\$5 or scorecard or evaluat\$5 or assess\$5)) and "705". clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:36
S11	4433	S10 and (measure or metric or category)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:46
S12	4596	S10 and (measure or metric or category or perspective)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:48
S13	93	S12 and "gap analysis"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/05/12 19:49

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